



Child Watch - Phase 1 FAQ

- **Can I drop-in for Child Watch?**
 - No, at this time, prior registration is required for use of Child Watch.
- **When can I register for Child watch?**
 - Registration for each day opens 3 days prior and closes at 6:00 pm the night before.
- **What time slots is Child Watch available?**
 - **Monday-Friday:**
 - 8:15-9:30a
 - 9:45-11:00a
 - 11:15a-12:30p
 - 4:45-6:00p
 - 6:15-7:30p
 - **Saturday:**
 - 8:15-9:30a
 - 9:45-11:00a
- **How long can children be in Child Watch?**
 - At this time, each child can be enrolled in one 75-minute time slot per day.
- **How do I register for Child Watch?**
 - Registration is done online or by phone (507-645-0088)
 - Each child must be registered separately.
- **How do I cancel my Child Watch reservation?**
 - Please call the Y at 507-645-0088 or email Alison at alison@northfieldymca.org
- **What happens if I am on the waitlist for a time slot?**
 - The Youth Program Director will contact waitlist participants by email as soon as possible if a spot opens up
- **What ages are allowed in Child Watch?**
 - To best align with COVID-19 safety guidelines for our members and staff, at this time, children ages 2-9 are allowed in Child Watch.
- **Where will Child Watch be held?**
 - In Phase 1 of Child Watch, Child Watch will be held in the Child Watch room.
- **Do I have to utilize Child Watch for my entire time slot?**
 - No, you may drop off and pick up between the begin and end of your timeslot. Extra deep cleaning occurs between time slots so we ask that members are respectful of their allotted times and do not drop off early or pick up late.
- **Can guests/nationwide members/program participants use Child Watch?**
 - No, at this time, both parents and children must have an active Northfield Area YMCA membership to be able to utilize child watch.

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Child Watch - Phase 1 FAQ continued

- **Do children have to be active on a membership to use Child Watch?**
 - Yes, at this time, both parents and children must be active on a membership to be able to utilize child watch. Child Watch passes for Adult members will not be sold at this time.
- **What should I do when I arrive for my Child Watch time slot?**
 - Family completes health screening prior to entering facility
 - Proceed to Member Services Desk, scan in all family members, confirm reservation
 - Proceed to Child Watch room
 - Check-in with staff, confirm adult location in building
 - Proceed to your workout!
- **Do I have to stay onsite while my child is in Child Watch?**
 - Yes. A guardian must stay on site while their child(ren) are in Child Watch.
- **Does my child have to wear a mask while in Child Watch?**
 - Per the [Governor's Executive Order 20-81](#), children ages 6+ must wear a face covering. Face coverings are optional for children ages 5 and under. All staff members must wear a face covering.

Health and safety guidelines consistent with our facility protocols will be followed.

as of 9/29/2020